

# WEST Search History

DATE: Wednesday, November 12, 2003

## Set Name Query

side by side

## Hit Count Set Name

result set

*DB=USPT,PGPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=ADJ*

L43	'technicians list'	22	L43
L42	'service technicians list'	0	L42
L41	'technicians qualifications'	4	L41
L40	'technicians qualifications' and 'repair list'	0	L40
L39	(technician\$1 and database\$).ti.	3	L39
L38	5933479.uref.	3	L38
L37	(field and technician\$1).ti.	14	L37
L36	l29 and (personnel near5 database\$)	10	L36
L35	(remote and repair\$ and technician\$1).ti.	0	L35
L34	(service and center\$1 and technician\$1).ti.	1	L34
L33	(technician and qualification\$).ti.	1	L33
L32	(technician and qualification\$ and repair\$).ti.	0	L32
L31	L30 and (technician near5 database)	9	L31
L30	L29 and (service near5 database\$)	104	L30
L29	repair near5 database\$	458	L29
L28	L27 and (personnel near5 qualificat\$)	3	L28
L27	(personnel near5 database\$) same (equipment near5 database\$1)	23	L27
L26	(equipment near5 repair\$) same (personnel near5 database\$)	7	L26
L25	(5764923  5778381  5884202  6009355  6104988)! [pn]	10	L25
L24	6609050.pn.	3	L24

*DB=USPT; PLUR=YES; OP=ADJ*

L23	5631825.pn.	1	L23
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*DB=USPT,PGPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=ADJ*

L22	(5931878  6003808  6006171  6092102  6125312  6148297  6150959  6219597)! [pn]	15	L22
L21	6442459.pn.	2	L21
L20	6442459.uref.	0	L20
L19	5959275.uref.	5	L19
L18	(internet and human and resource\$).ti.	11	L18
L17	(internet and repair\$).ti.	51	L17
L16	(www and repair\$).ti.	0	L16
L15	(www and repair\$ and service\$).ti.	0	L15
L14	(electronic and repair\$ and service\$).ti.	5	L14
L13	(electronic and repair\$ and service\$ and personnel\$).ti.	0	L13

L12	5778381.uref.	18	L12
L11	L10 and (service near5 calls)	7	L11
L10	L9 and manuals	16	L10
L9	L8 and (equipment near5 database\$)	20	L9
L8	L7 and (service near5 personnel\$1)	42	L8
L7	(repair near5 database\$)	458	L7
L6	(repair\$ and equipment\$ and personn\$).ti.	2	L6
L5	L4 and (repair\$ near5 technici\$)	0	L5
L4	'repair management'.ti.	21	L4
L3	L2 and (service near5 personnels)	1	L3
L2	(servic\$ and equipment\$1 and management).ti.	97	L2
L1	(servic\$ and equipment\$1 and personnel\$).ti.	17	L1

END OF SEARCH HISTORY

# WEST Search History

DATE: Thursday, November 13, 2003

**Set Name Query**  
side by side

**Hit Count Set Name**  
result set

*DB=USPT,PGPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=ADJ*

L24	5959275.pn.	2	L24
L23	L22 and question\$	1	L23
L22	L21 and updat\$	1	L22
L21	6609050.pn.	3	L21
L20	(multimedia and robotic\$).ti.	4	L20
L19	(multimedia and assembl\$ and train\$).ti.	0	L19
L18	(multimedia and automotive and train\$).ti.	0	L18
L17	(multimedia and vehicle and train\$).ti.	0	L17
L16	(multimedia and train\$).ti.	29	L16
L15	(multimedia and train\$ and skill\$1).ti.	1	L15
L14	'multimedia taining'	0	L14
L13	'multimedia taining module'	0	L13
L12	'multimedia taining module' and 'assemblies'	0	L12
L11	(assembl\$ near5 parts) same (training near5 module\$1)	1	L11
L10	(skill\$1 and trainin\$ and vehicle\$1).ti.	1	L10
L9	(skill\$1 and trainin\$ and learn\$).ti.	12	L9
L8	L6 and (automotive or vehicle)	5	L8
L7	L6 and ((automotive or vehicle) near5 (dia\$))	0	L7
L6	(skill\$1 and trainin\$).ti.	166	L6
L5	(sill\$1 and trainin\$).ti.	0	L5
L4	(assembl\$ and trainin\$ and module\$1).ti.	2	L4
L3	(skill\$1 and trainin\$ and module\$1).ti.	4	L3
L2	(automotive and trainin\$).ti.	4	L2
L1	(automotive and trainin\$ and educat\$).ti.	0	L1

END OF SEARCH HISTORY

**Set Name Query**

side by side

**Hit Count Set Name**

result set

*DB=USPT,PGPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=ADJ*

<u>L27</u>	6535890.pn.	2	<u>L27</u>
<u>L26</u>	69330148.uref.	0	<u>L26</u>
<u>L25</u>	69330148.pn.	1	<u>L25</u>
<u>L24</u>	(equipment and repair\$ and database\$).ti.	5	<u>L24</u>
<u>L23</u>	(equipment and repair\$ and technician\$1).ti.	1	<u>L23</u>
<u>L22</u>	(customer\$1 and employee\$ and traini\$).ti.	1	<u>L22</u>
<u>L21</u>	(servic\$ and assembl\$ and personnel\$).ti.	6	<u>L21</u>
<u>L20</u>	(www and repair\$1).ti.	0	<u>L20</u>
<u>L19</u>	(www and repair\$ and personnel\$1).ti.	0	<u>L19</u>
<u>L18</u>	(www and repair\$ and database\$).ti.	0	<u>L18</u>
<u>L17</u>	6157808.uref.	25	<u>L17</u>
<u>L16</u>	(computer\$ and employee\$ and training).ti.	4	<u>L16</u>
<u>L15</u>	(database\$ and employee\$ and training).ti.	0	<u>L15</u>
<u>L14</u>	L13 and l7	0	<u>L14</u>
<u>L13</u>	(customer\$1 and repair\$).ti.	41	<u>L13</u>
<u>L12</u>	(customer\$1 and repair\$ and training\$).ti.	0	<u>L12</u>
<u>L11</u>	L10 and (qualificat\$ same personnel)	2	<u>L11</u>
<u>L10</u>	l8 and (service near5 providers)	56	<u>L10</u>
<u>L9</u>	L8 and (training near5 manuals)	7	<u>L9</u>
<u>L8</u>	L7 and (service near5 personnel\$1)	96	<u>L8</u>
<u>L7</u>	((repair or servic\$) near5 (equipment)) same (database\$ or dat\$base\$)	826	<u>L7</u>
<u>L6</u>	(repair\$ and training and equipment).ti.	1	<u>L6</u>
<u>L5</u>	(serive and training and equipment).ti.	0	<u>L5</u>
<u>L4</u>	(database\$ and service and training).ti.	4	<u>L4</u>
<u>L3</u>	'training employees'.ti,ab.	34	<u>L3</u>
<u>L2</u>	'computerized training employees'.ti,ab.	0	<u>L2</u>
<u>L1</u>	(train\$ and service and personnel\$).ti.	13	<u>L1</u>

END OF SEARCH HISTORY

# WEST Search History

DATE: Wednesday, November 12, 2003

<u>Set Name</u>	<u>Query</u>	<u>Hit Count</u>	<u>Set Name</u>
side by side			result set
<i>DB=USPT,PGPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=ADJ</i>			
L19	5959275.uref.	5	L19
L18	(internet and human and resource\$).ti.	11	L18
L17	(internet and repair\$).ti.	51	L17
L16	(www and repair\$).ti.	0	L16
L15	(www and repair\$ and service\$).ti.	0	L15
L14	(electronic and repair\$ and service\$).ti.	5	L14
L13	(electronic and repair\$ and service\$ and personnel\$).ti.	0	L13
L12	5778381.uref.	18	L12
L11	L10 and (service near5 calls)	7	L11
L10	L9 and manuals	16	L10
L9	L8 and (equipment near5 database\$)	20	L9
L8	L7 and (service near5 personnel\$1)	42	L8
L7	(repair near5 database\$)	458	L7
L6	(repair\$ and equipment\$ and personn\$).ti.	2	L6
L5	L4 and (repair\$ near5 technici\$)	0	L5
L4	'repair management'.ti.	21	L4
L3	L2 and (service near5 personnels)	1	L3
L2	(servic\$ and equipment\$1 and management).ti.	97	L2
L1	(servic\$ and equipment\$1 and personnel\$).ti.	17	L1

END OF SEARCH HISTORY

**WEST**[Generate Collection](#)[Print](#)**Search Results - Record(s) 1 through 1 of 1 returned.**☐ 1. Document ID: US 20030065522 A1

L23: Entry 1 of 1

File: DWPI

Apr 3, 2003

DERWENT-ACC-NO: 2003-420560

DERWENT-WEEK: 200339

COPYRIGHT 2003 DERWENT INFORMATION LTD

TITLE: Electronic system for monitoring equipment maintenance e.g. for handheld computer, utilizes mobile computer for providing equipment maintenance or repair information between control computer and service technicians

INVENTOR: LAWBAUGH, C; ROBERTS, J ; WEPFER, J

PRIORITY-DATA: 2001US-0968363 (October 1, 2001)

PATENT-FAMILY:

PUB-NO

PUB-DATE

LANGUAGE

PAGES

MAIN-IPC

US 20030065522 A1

April 3, 2003

018

G06F017/60

INT-CL (IPC): G06 F 17/60

Full	Title	CLS:1	REF:1	SEQ:1	ATT:1

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Term	Documents
EQUIPMENT	1269325
EQUIPMENTS	49038
REPAIR\$	0
REPAIR	187229
REPAIRA	1
REPAIRABALE	2
REPAIRABI	1
REPAIRABILIBY	1
REPAIRABILITIES	1
REPAIRABILITYY	1
((EQUIPMENT AND REPAIR\$ AND TECHNICIAN\$1). TI.). USPT,PGPB,JPAB,EPAB,DWPI,TDBD.	1

[There are more results than shown above. Click here to view the entire set.](#)

**WEST**

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**Search Results - Record(s) 1 through 7 of 7 returned.**☐ 1. Document ID: US 20020156692 A1

L9: Entry 1 of 7

File: PGPB

Oct 24, 2002

PGPUB-DOCUMENT-NUMBER: 20020156692

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020156692 A1

TITLE: Method and system for managing supply of replacement parts of a piece of equipment

PUBLICATION-DATE: October 24, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Squeglia, Mark R.	Erie	PA	US	
Smith, Gary	Erie	PA	US	

US-CL-CURRENT: 705/26

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments	Claims	RWC	Draw Desc	Image
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☐ 2. Document ID: US 20020087578 A1

L9: Entry 2 of 7

File: PGPB

Jul 4, 2002

PGPUB-DOCUMENT-NUMBER: 20020087578

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020087578 A1

TITLE: Method and system for identifying repeatedly malfunctioning equipment

PUBLICATION-DATE: July 4, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Vroman, Douglas Scott	Erie	PA	US	

US-CL-CURRENT: 707/104.1

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments	RWC	Draw Desc	Image
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☐ 3. Document ID: US 20020059270 A1

L9: Entry 3 of 7

File: PGPB

May 16, 2002

PGPUB-DOCUMENT-NUMBER: 20020059270

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020059270 A1

TITLE: Method and system for servicing a selected piece of equipment having unique system configurations and servicing requirements

PUBLICATION-DATE: May 16, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Schlabach, James Edward	Erie	PA	US	
Zuberi, Nabeel Ahmed	Erie	PA	US	

US-CL-CURRENT: 707/100

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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RWC	Draw Desc	Image
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☐ 4. Document ID: US 20020059269 A1

L9: Entry 4 of 7

File: PGPB

May 16, 2002

PGPUB-DOCUMENT-NUMBER: 20020059269

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020059269 A1

TITLE: Method for guiding repair or replacement of parts for generally complex equipment

PUBLICATION-DATE: May 16, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
McQuown, Christopher McDonald	Erie	PA	US	
Smith, Mark Douglas	Jacksonville	FL	US	
Schlabach, James Edward	Erie	PA	US	

US-CL-CURRENT: 707/100

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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RWC	Draw Desc	Image
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☐ 5. Document ID: US 20020026537 A1

L9: Entry 5 of 7

File: PGPB

Feb 28, 2002

PGPUB-DOCUMENT-NUMBER: 20020026537

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020026537 A1

TITLE: Method for training service personnel to service selected equipment

PUBLICATION-DATE: February 28, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Schlabach, James Edward	Erie	PA	US	
Higgins, Michael John	Parma Heights	OH	US	
Parrish, Keith	North East	PA	US	



US-CL-CURRENT: 710/1; 707/104.1

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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RWD	Draw Desc	Image
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☐ 6. Document ID: US 20020022984 A1

L9: Entry 6 of 7

File: PGPB

Feb 21, 2002

PGPUB-DOCUMENT-NUMBER: 20020022984

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020022984 A1

TITLE: Computerized method and system for guiding service personnel to select a preferred work site for servicing transportation equipment

PUBLICATION-DATE: February 21, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Daniel, Cecil M.	Erie	PA	US	
Agramonte, Daniel	Marietta	GA	US	

US-CL-CURRENT: 705/8

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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RWD	Draw Desc	Image
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☐ 7. Document ID: US 20020007225 A1

L9: Entry 7 of 7

File: PGPB

Jan 17, 2002

PGPUB-DOCUMENT-NUMBER: 20020007225

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020007225 A1

TITLE: Method and system for graphically identifying replacement parts for generally complex equipment

PUBLICATION-DATE: January 17, 2002

## INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Costello, James	Erie	PA	US	
Smathers, Clifford E.	Maxwell	NE	US	
Wilson, Christine	Titusville	PA	US	
Puri, Ashish	Erie	PA	US	
Barker, Brian Lee	Erie	PA	US	
Stempka, Raymond	Erie	PA	US	
Vash, Kathleen M.	Erie	PA	US	
Smith, Jeffrey M.	Erie	PA	US	
Lubak, Michael A.	Erie	PA	US	

US-CL-CURRENT: 700/99; 700/106, 707/102

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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RWD	Draw Desc	Image
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Term	Documents
TRAINING	90304
TRAININGS	136
MANUALS	9248
MANUAL	500843
(8 AND (TRAINING NEAR5 MANUALS)). USPT,PGPB,JPAB,EPAB,DWPI,TDBD.	7
(L8 AND (TRAINING NEAR5 MANUALS)). USPT,PGPB,JPAB,EPAB,DWPI,TDBD.	7

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**WEST**

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**Search Results - Record(s) 1 through 4 of 4 returned.**☐ 1. Document ID: US 20030144908 A1

L4: Entry 1 of 4

File: DWPI

Jul 31, 2003

DERWENT-ACC-NO: 2003-710530

DERWENT-WEEK: 200367

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TITLE: Point-of-sale training implementation method for prepaid service, involves sending queries about product and service supported by client, to database and compiling retrieved information into training material

INVENTOR: FLAHERTY, S C; HICKEY, P C

PRIORITY-DATA: 2002US-353069P (January 30, 2002), 2003US-0350203 (January 23, 2003)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
US 20030144908 A1	July 31, 2003		045	G06F017/60

INT-CL (IPC): G06 F 17/60

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments	Claims	RWD	Draw Desc	Image
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☐ 2. Document ID: JP 2002197201 A

L4: Entry 2 of 4

File: DWPI

Jul 12, 2002

DERWENT-ACC-NO: 2002-571505

DERWENT-WEEK: 200261

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TITLE: Service system of motor vehicle training school, stores necessary information such as reservation situation for allocation of vehicle and training plan information in database, for access by user through network

PRIORITY-DATA: 2000JP-0393496 (December 25, 2000)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
JP 2002197201 A	July 12, 2002		006	G06F017/60

INT-CL (IPC): G06 F 17/60

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments	Claims	RWD	Draw Desc	Clip Img	Image
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☐ 3. Document ID: WO 200217273 A2 AU 200153748 A

L4: Entry 3 of 4

File: DWPI

Feb 28, 2002

DERWENT-ACC-NO: 2002-339628

DERWENT-WEEK: 200260

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TITLE: Training personnel to service equipment by using database of multimedia training modules containing tools for tasks and sets of questions

INVENTOR: HIGGINS, M; PARRISH, K ; SCHLABACH, J E

PRIORITY-DATA: 2000US-258747P (December 29, 2000), 2000US-0644421 (August 23, 2000)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
WO 200217273 A2	February 28, 2002	E	045	G09B000/00
AU 200153748 A	March 4, 2002		000	G09B000/00

INT-CL (IPC): G09 B 0/00

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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WWW	Draw Desc	Clip Img	Image
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☐ 4. Document ID: US 20010052132 A1

L4: Entry 4 of 4

File: DWPI

Dec 13, 2001

DERWENT-ACC-NO: 2002-462459

DERWENT-WEEK: 200249

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TITLE: Child care service and training database accessing system for online educational service, divides received live video data from child care facility between client nodes, depending upon authorization

INVENTOR: FRYER, B

PRIORITY-DATA: 1997US-0931941 (September 17, 1997), 2001US-0814845 (March 23, 2001)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
US 20010052132 A1	December 13, 2001		013	H04N007/173

INT-CL (IPC): H04 N 7/173

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments
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WWW	Draw Desc	Clip Img	Image
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Term	Documents
SERVICE	580357
SERVICES	185873
TRAINING	90304
TRAININGS	136
DATABASES	0
DATABASE	195199
DATABASEA	3
DATABASEACCESS	1
DATABASEACCESSRIGHT	2
DATABASEACTION	1
((DATABASES AND SERVICE AND TRAINING).TI.).USPT,PGPB,JPAB,EPAB,DWPI,TDBD.	4

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